
Delivering the Health and Wellbeing Strategy

Q2 2019/20

Report being considered by: Health and Wellbeing Board

On: 30 January 2020

Report Author: Catalin Bogos

Item for: Discussion

1. Purpose of the Report

The purpose of this report is to review the progress made by the Health and Wellbeing Board's sub-groups to deliver the Health and Wellbeing Strategy

2. Recommendation

The Health and Wellbeing Board note the progress made to deliver the Health and Wellbeing Strategy at Quarter Two of 2019/20

3. How the Health and Wellbeing Board can help

To note progress achieved to date and guide the work of the Board's sub-groups to continue the delivery of the Health and Wellbeing Strategy.

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| Will the recommendation require the matter to be referred to the Executive for final determination? | Yes: <input type="checkbox"/> | No: X <input type="checkbox"/> |
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4. Introduction/Background

4.1 The West Berkshire Joint Health and Wellbeing Strategy 2017-2020 was adopted by the Health and Wellbeing Board in November 2016.

4.2 To deliver the strategy, the Board's sub-groups developed delivery plans which outlined the actions that they will complete and measures that they will monitor to ensure their work is having an impact. Delivery of these actions now constitutes the Board's performance dashboard.

4.3 The Board currently receives detailed reports at each of its meetings regarding the activities around its priorities for 2019/20; Give Every Child the best Start in Life/ First 1000 Days and Primary Care Networks.

5. Supporting Information

5.1 The Strategy sets out five strategic aims that the Board is working towards. Under each aim, a number of objectives specify what the Board wants to do to achieve its aims. Two objectives have been chosen as the Board's priorities for 2019/20 (above). The Health and Wellbeing Board wants to achieve measurable progress against these aims by the end of the period covered by the Strategy (2020). The aims are:

- (1) Give every child the best start in life
- (2) Support mental health and wellbeing throughout life
- (3) Reduce premature mortality by helping everyone live healthier lives
- (4) Build a thriving and sustainable environment in which communities can flourish
- (5) Help older people maintain a healthy, independent life for as long as possible

6. 2019/20 HWBB Priority: Give every child the best start in life

6.1 The aim to give every child the best start in life carries the following actions:

- (1) Develop knowledge of Adverse Childhood Experiences (ACEs) in the system and embed trauma informed approaches in our services.
- (2) Support children and young people at an earlier stage, ensuring they are safe through prevention and early intervention services.
- (3) Provide young people with information and skills to enable them to make informed decisions that will enhance their wellbeing and build resilience against health harming behaviours.

6.2 For most of the performance measures listed under this priority, data is due in Q4 and for measures about schools receiving Therapeutic Thinking Training and reduction of number of child protection or care applications data was not provided in time for inclusion in this report.

6.3 During Q2, a total 17,201 page views have been recorded on the West Berkshire Directory (Family Information and SEND Local Offer) which would suggest that the website has a high level of usage.

7. 2019/20 HWBB Priority: Primary Care Networks

7.1 The main action included in the delivery plan refers to supporting the development of Primary Care Networks.

7.2 Expected progress has been achieved, the two milestones due for completion by the end of Sep 2019 have been completed (All GP practices in the district are included in a PCN and All West Berkshire PCNs identified a Clinical Director). There are two additional milestones in progress and due for completion by the end of March 2020 and one to be completed by 2021.

7.3 Consideration should be given in the refresh of the Delivery Plan for 2020/21 if additional milestones are required under this priority area.

8. HWB Strategic Aim: Support mental health and wellbeing throughout life

8.1 This aim carries the following objectives:

- (1) Promote positive mental health and wellbeing for adults

(2) Prevent suicide and self-harm for adults and young people

8.2 At Q2, the majority of performance measures under Promote positive mental health and wellbeing for adults objective have achieved result in line or better than at Q2 in the previous year. Open for Hope continues the work to deliver lunch or evening meal meet ups but the cumulative total by the end of Q2 is below the numbers required to achieve the end of year target. Data is not yet available regarding the number of organisations that signed up to the Prevention Concordat but the Mental Health Action Group is working to review the documentation required to comply with the Prevention Concordat for Mental Health. Discussions are also underway with partners to consider whether Berkshire West approach could be adopted.

8.3 Good progress is reported against the delivery of the second objective Prevent suicide and self-harm for adults and young people. Most of the measures have achieved the end of year targets.

9. HWB Strategic Aim: Reduce premature mortality by helping everyone live healthier lives

9.1 Progress in delivering this aim is reported under the following objectives:

(1) Reduce alcohol related harm across the district for all age groups

(2) Support residents to stop smoking and reduce substance misuse

9.2 Consideration should be given if the approach to not set target for the performance measures associated with these two objectives is appropriate.

9.3 Training sessions are provided to train trainer as part of the Blue Light Project. However, low numbers of individuals supported through the project, linked to low number of referrals, suggest that the referral route and criteria need to be reviewed. Early calculations on cost savings for one individual suggest that saving of around 20k per year are being achieved.

10. HWB Strategic Aim: Build a thriving and sustainable environment in which communities can flourish

10.1 This aim carries the following objectives:

(1) Increase the number of Community Conversations through which local issues are identified and addressed

(2) Ensure that housing is of good quality, accessible and affordable.

(3) Increase reporting of domestic abuse and decrease repeat incidents of domestic abuse

10.2 Whilst not a targeted measure, the number of community engagements facilitated/supported by the Building Together Team (20 for Apr Sep 2019) exceeded the level achieved for the first half of the previous year (12).

10.3 Similar positive comparative results have been achieved in relation to numbers of individuals accepted and helped by the Making Every Adult Matter approach.

Progress with a number of key strategies (Homelessness, Housing, Rough Sleeping etc) was reported on track as at the end of September 2019.

- 10.4 Good results are reported in relation to increasing reporting of domestic violence whilst repeat victimisation rate at 35.2% is below the 42.2% for Q2 previous year. Measures around number of staff awareness and training relating to domestic abuse are also better than the same period last year.

11. HWB Strategic Aim: Help older people maintain a healthy, independent life for as long as possible

- 11.1 The objective included in the Delivery Plan against this aim is 'Prevent falls and ensure integrated care for those who have sustained a fall'.
- 11.2 Performance is on track to achieve the end of year target for fall prevention awareness campaign and training. However, the new referrals to Steady Steps Class is below the expected trajectory to achieve the end of year target.

12. Integration, Public Engagement and Additional Objectives

- 12.1 A number of objectives are grouped under the following categories that enable the delivery of the HWB Strategy:

(1) Integration

- 12.2 Good performance is reported for the measures relating to re-ablement. The rate of permanent admissions of older people to residential and care homes at 584.9 per 100k is also better than 636.8 for Q2 of previous financial year.
- 12.3 The number of delayed transfers of care is above the target. Provisional data indicates that the largest group are attributable to Health delays, followed by Joint delays, with Social Care delays accounting for 23% of all delays. Levels of demand for support with hospital discharges has remained consistently high. Through 2019 there has been an increasing challenge in finding domiciliary care and this has led to heavy reliance on our own in house Reablement service and the BHFT Carewatch. In December 2019, private agencies were reluctant to take on any new care packages over the 2 week Christmas period and the only discharges were with Reablement. There have also been consistent delays in care homes visiting hospitals to carry out assessments which were counted as a social care delay by Hospitals. There has been a notable increase in the complexity of cases. One person was difficult to place due to bariatric needs and we have had a long term Court of protection case which until recently had been counted by the hospital as a Social care delay until court papers were submitted.

(2) Public Engagement

- 12.4 The measures relating to public engagement are on target. However, a number of key achievements delivered under this component of the Delivery Plan are not reflected by these measures. These include the development of the HWBB web presence, running of the District Parish conference and co-production workshops for all health and wellbeing partners, establishment of a presence on Facebook (@WellbeinginWB) and Twitter (@PPEWest) etc. This would suggest that a review of the measures included under this category is required.

(3) Additional objective

12.5 The activity to facilitate a 'Business and Wellbeing' conference has been completed as planned. An action plan was under development for holding a Skills Awareness day event for vulnerable people, including those with learning difficulties and disabilities promoting employment pathways.

13. Proposals

- The Board should particularly note that:

(1) Improvements have been made in reporting performance in order to give a more complete picture of delivery of the Health and Wellbeing Strategy at Q2.

(2) The sub-groups still have some work to do to conclude some of the targets. Some of the performance measures that cannot be targeted should be grouped into a separate set of measures that provide context.

(3) Good progress is evident against the majority of the performance measures that form part of the Health and Wellbeing Strategy Delivery Plan.

14. Conclusion

The Health and Wellbeing Board are invited to consider the progress made against the delivery plans included in the supporting information and the Delivery Plan dashboard attached.

15. Consultation and Engagement

Health and Wellbeing Steering Group.

16. Appendices

Appendix A – Health and Wellbeing Strategy Delivery Plan 2019/20

Background Papers:

None

Health and Wellbeing Priorities 2018/19 Supported:

- Support mental health and wellbeing for adults
 Improve access to employment for vulnerable people

Health and Wellbeing Strategic Aims Supported:

The proposals will help achieve the following Health and Wellbeing Strategy aim(s):

- Give every child the best start in life
 Support mental health and wellbeing throughout life
 Reduce premature mortality by helping people lead healthier lives
 Build a thriving and sustainable environment in which communities can flourish
 Help older people maintain a healthy, independent life for as long as possible

The proposals contained in this report will help to achieve the above Health and Wellbeing Strategy aim by providing an update on the progress made against the measures included in the Delivery Plan.

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Appendix A

Data Protection Impact Assessment – Stage One

The General Data Protection Regulations require a Data Protection Impact Assessment (DPIA) for certain projects that have a significant impact on the rights of data subjects.

Should you require additional guidance in completing this assessment, please refer to the Information Management Officer via dp@westberks.gov.uk

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|--------------------------|--------------------------------|
| Directorate: | Resources |
| Service: | Legal and Strategic Support |
| Team: | Performance, Research and Risk |
| Lead Officer: | Catalin Bogos |
| Title of Project/System: | n/a |
| Date of Assessment: | 22/01/2020 |

Do you need to do a Data Protection Impact Assessment (DPIA)?

| | Yes | No |
|---|--------------------------|-------------------------------------|
| <p>Will you be processing SENSITIVE or “special category” personal data?</p> <p>Note – sensitive personal data is described as “data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person’s sex life or sexual orientation”</p> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| <p>Will you be processing data on a large scale?</p> <p>Note – Large scale might apply to the number of individuals affected OR the volume of data you are processing OR both</p> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| <p>Will your project or system have a “social media” dimension?</p> <p>Note – will it have an interactive element which allows users to communicate directly with one another?</p> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| <p>Will any decisions be automated?</p> <p>Note – does your system or process involve circumstances where an individual’s input is “scored” or assessed without intervention/review/checking by a human being? Will there be any “profiling” of data subjects?</p> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| <p>Will your project/system involve CCTV or monitoring of an area accessible to the public?</p> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| <p>Will you be using the data you collect to match or cross-reference against another existing set of data?</p> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| <p>Will you be using any novel, or technologically advanced systems or processes?</p> <p>Note – this could include biometrics, “internet of things” connectivity or anything that is currently not widely utilised</p> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

If you answer “Yes” to any of the above, you will probably need to complete [Data Protection Impact Assessment - Stage Two](#). If you are unsure, please consult with the Information Management Officer before proceeding.